



# User Acceptance Testing Report for **PROJECT A**

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#### Owners and List of Contacts

Name	Email	Phone	Role
Joe			Test Lead
Anna			Program Manager

#### Signoffs

Phase	Name	Date	Signature
User Acceptance Test Release	Kate, PM/DM	xx/xx/xx	
	Anna, Test Lead		
	John, Customer		

#### Revision History

Version	Description	Author	Date	Approved by	
				Author	Date
1.0	Text	John	mm/dd/yy	Kate	mm/dd/yy

## Summary

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## 1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the [ProductName] project at the time of the release to User Acceptance Testing (UAT).

## 2. Installation Procedures

Project Management is responsible for the installation of all [ProductName] components in the test environment. Refer to the operations guide for more detail.

## 3. Defect Entry and Resolution

Defects will be entered directly into the Software Planner System (<http://www.SoftwarePlanner.com>) by the users and system testers. The same procedures that are in place for system test defect entry will be in place for UAT defect entry.

## 4. Responsibilities

Project Management is responsible for the installation of [ProductName] in the UAT environment. This has been already been done as of mm/dd/yy. The system test team is responsible for running the build verification tests (BVT); i.e. making sure the drop to UAT is as good or better than the system test build. This has already been done as of mm/dd/yy. The [ProductName] Development teams are responsible to investigate and resolve system or interface Defects. Project management is responsible for the installation of all subsequent development releases to the UAT environments. The system test team is responsible for running the build verification tests on all subsequent new builds in the UAT environment (depending on the type of fix).

## 5. Drop Schedule

All drops to UAT will first be system-tested. The drops to the UAT environments will occur daily no earlier than 5pm or upon special request. The drops will be named using the date of the expected install into the UAT environment and follow the system testing Rev# format (e.g., 1.1.0001). The build that will be placed in the UAT environment have been installed in the system test environment first and regression tested (some builds will require regression testing by system test team in the UAT environment).

## 6. Open Defect Items (Severity 1 and 2)

Defect #29 – Invalid Page Fault upon accessing XYZ as a registered Subscriber (HL GPF with IE 5.01)

**Resolution Approach:** A team of 5 are working on a number of different approaches to resolve, including isolating variables to pinpoint the problem, which we believe is related to our use of SSL. WebResponse is also experiencing GPFs during HL Reg. There are known issues (by the IE group) with SSL and the Winlnet.DLL. A log has been opened with production support.

**Expected Resolution Date:** TBD

**Contingency Plan:** It may be possible to use HTTP instead of HTTPS during UAT to ensure that functionality can continue to be tested. We can achieve this by making SSL option on the IIS (for the browser), and allowing the browser to connect to URLs using HTTP.

Defect #71 – If "disable cookies" selected, user browser crashes.

**Resolution Approach:** We are working on a solution to determine if the user has cookies enabled.

**Expected Resolution Date:** TBD.

**Contingency Plan:** Must educate users to always have cookies enabled.

## 7. System Test Coverage

All items listed in the Test Design document were fully tested.

## 8. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	14	4	2	3	24
Duplicate	1	0	3	0	4
External	2	3	0	1	6
Fixed	15	2	4	27	48
Not Reproduced	0	0	1	0	1
Skipped	0	0	1	1	2
Won't Fix	0	5	2	1	8
Totals	32	14	13	33	93

## 9. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	7	0	0	7
Client Application	51	0	0	51
Security	2	0	0	2
Outsource Shipping	3	0	0	3
Exception Reporting	9	0	0	9
Final Report Output	4	0	0	4
Version Control	2	0	0	2