

154a, Borschagivska str., Kiev, Ukraine

ph: +38(044)501-55-48

[www.qatestlab.com](http://www.qatestlab.com)

[contact@qa-testlab.com](mailto:contact@qa-testlab.com)



## QATestLab Usability Test Checklist

## **General evaluation sheet for website usability testing**

A number of simple ways to assess the website usability without user involvement is available. To have the assessment standardized and free from human factor if possible, the use of evaluation forms prepared in advance is recommended.

The form enables us to improve the usability of the website under development or quickly assess the excited resource.

### **Architecture and Navigation**

- Does a site structure correspond to the purposes it is designed to fulfill?
- Is a navigation scheme clear?
- Can you define your direct location on a site?
- How do you find the required data on a site?
- Is the number of element in navigation panels proper?
- Are the elements in navigation panels logically sorted?
- Do hyperlinks names correspond page names?
- Are hyperlinks marked clearly?
- Is there the distinctly marked link to the Main Page?
- Is the data search option available on a site?
- Is there a sitemap?
- Does every page help to understand what site you are visiting?
- Is a user able to manage site navigation?

### **Layout and Design**

- Does a page oversize a window?
- Is a scheme / arrangement similar for all pages?
- Is there a distinct focus on every page?
- Is a layout visible?
- Is alignment applied properly?
- Is grouping used effectively?
- Is there a good contrast?
- Is a layout not awkward?
- Do you like site esthetics?

### **Content**

- Are texts on a site clear and laconic?
- Is a text arranged in a form of small blocks?
- Does a text include grammar and orthographic mistakes and misprints?
- Do pages have an introductory text?
- Do multimedia components support the users' aims?
- Are measuring unit used on a site clear and will not they cause any difficulties with using for foreigners?
- Are time and date of page creation shown on a site?
- Are phone numbers presented on a site?
- Are addresses with post index available on a site?

### **Forms and Interaction**

- Do forms correspond the user's purposes?
- Do dialogs have a logical sequence of steps?
- Do dialogs have a clear button or link to make the next step?
- Are dialogs consistent and laconic?
- Are all form elements used as designed?
- Are form elements grouped according to their aim?
- Does a form sending button look clear?

### **Graphics**

- Is the quality of used graphics acceptable?
- Do all graphic elements have alternative text blocks?
- Do graphic elements include the information about file size?
- Are graphic elements optimized for the Internet?
- Do graphic elements respond to mouse movements? Is it useful?
- Is animation used? Is not there too much animation? Is the file volume acceptable?

### **Colors**

- Do colors suit a site?
- Are not too many colors used?
- Are colors used logically and consistently?
- Are used color properly distinguished in a black & white mode?

### **Text formatting**

- Are text clear?

- Is a font size large enough?
- Is a font color appropriate and contrast enough?
- Is a text formatted for each line has from 10 up to 12 words?
- Is a width of a field around text sufficient?
- Is font family used properly and consistently?

### **Resistance to errors**

- Should a user remember something clicking through pages?
- Does a warning appear when attempting to make irreversible or expensive actions?
- Can risky or expensive action be canceled?
- Are appeared errors intercepted locally without server access?
- Do pages with error messages contain useful information?
- Do pages with no search results provide recommendations for extension of search criterion?
- Is a help (inquiry) system available?
- Is a help on user's aims structured? Does it explain to a user how to perform a certain action?
- Is a help system context-sensitive?

### **Platform and Specifics of Implementation**

- Is a page loading fast enough? Does it take from 3 up to 15 seconds?
- Do all hyperlinks operate properly?
- Are there any damaged graphic elements?
- Is a page text written in a way for search systems to find it?
- Does a site work with a user's browser?
- Does a site operate with the equipment utilized by a user?
- Does a site function on monitors of high and low resolution?
- Are unstandardized plug-ins used? Are they necessary and useful?