



Usability Test Checklist for **PROJECT A**

General information

Customer	<Project name>
Created by (Author)	
Preparation date	
Version	
Status	

Revision History

Version	Description	Author	Date	Approved by	
				Author	Date

Summary

Test environment	4
Devices and Browsers	4
CheckList	5
Bugs	7
Team	7
Conclusion	8

1. Test environment

For checking project was prepared and configured test environment(the same as production project): <http://stage.test.com>.

The site is protected by authentication. Credentials: *username*: test || *password*: pass.

Login to BackEnd side: <http://stage.test/admin.com> (*username*: admin || *password*: admin)

For checking payment methods was added to the test cards:

Number of card	EXP	CVV
371449635398431	11/21	532
6011000990139424	11/23	642
3566002020360505	04/12	341

2. Devices and Browsers

List of devices for checking

Name of device	OS	Resolution
iPhone 7	iOS 11	750 x 1334
iPhone 7+	iOS 12	1080 x 1920
iPhone X	iOS 12	1125 x 2436
iPad 2018	iOS 12	1536 x 2048
Samsung Galaxy Tab A	Android 9	1920 x 1080
Samsung Galaxy S7 Edge	Android 7	1440 x 2560
Samsung Galaxy S8	Android 8	1440 x 2960
Samsung Galaxy Note 8	Android 9	1440 x 2960

List of browsers

OS	Browser	Version	Resolution
Windows 10	Google Chrome	79 or latest	1920 x 1080
Windows 10	Edge	44 or latest	1920 x 1080
Windows 10	FireFox	73 or latest	1766 x 768
Windows 7	IE 11	11	1766 x 768
MacOS	Safari	43 or latest	1920 x 1080
MacOS	Google Chrome	79 or latest	1766 x 768

3. CheckList

Section	Description	Result
Navigation checks	Main menu is accessible from all application pages	Passed
	Logo is present on all pages	Passed
	Logo leads to the main page	Failed
	Breadcrumbs are present on all pages	Passed
	Breadcrumbs contain full path to the pages	Passed
	“Backspace” button navigates to previous active page	Passed
	Footer is accessible from all application pages	Passed
	Check possibility of navigation with “TAB” key	Passed
	Check that site structure in menu equals the actual one	Failed
	Check that all pages are accessible	Passed
	Search is present and works	Passed
	Main functions are easy to navigate to	Passed
Content, UI and display checks	Main purpose of the software is provided on the main page	Passed
	Check that Content, Color, Icons, Images used are aesthetically pleasing	Passed
	Check uniformity in the format of screen/pages	Passed
	Check content for typos, errors and incorrect information	Passed
	Check content for outdated information	Failed
	Check that all graphical content is present	Passed
	Check that alternative text ('alt' attribute) is present for all graphical content	Passed
	Check that Help (FAQ) page is available	Passed
	Check availability of the “Terms of use”/“Privacy Policy” pages	Passed
	Check fonts of the content elements of each level	Passed

Section	Description	Result
Content, UI and display checks	Check content alignments	Passed
	Check UI elements sizes and alignments	Passed
	Check that disabled fields are grayed out and prevented from entering data	Passed
	Check for the broken links (to internal and external resources)	Passed
	All successful operations have "Success" message	Passed
	Check display with different resolutions	Passed
	Check that scroll element is present only for the pages with the content more than page size	Passed
	Page titles are displayed for all pages	Passed
	Check that submitting of the forms is possible from the keyboard	Passed
	Check display of the elements in drop-down lists	Passed
Check that "Contact Us"/"Provide feedback" form is present	Passed	
Errors handling checks	Check processing with poor network connection	Passed
	Check system restoration after forced closing	Passed
	Check system restoration after network disconnection	Passed
	Check system restoration after power off	Passed
CheckOut checks	Check the "order summary" block	Passed
	Check the 'Ship to:" block	Passed
	Check the "Shipping method:" block	Passed
	Check the "Apply Discount Code" functionality	Failed
	Check the "Payment method" block	Passed
	Check the "place order" button	Passed
	Check create an order as not logged in user	Passed
	Check create an order as logged in user	Passed
Order checks	Check new order	Passed
	Check ship order	Passed

	Check cancel order	Passed
	Check complete order	Passed

4. Bugs

During testing was found 4 issues.

List of founded bugs

#	Summary	Video/Screenshot	Devices	Severity
1	The home page is not opened after clicking the logo	https://www.screencast.com/	All devices	low
2	The type in the "outdated information" block	https://www.screencast.com/	All devices and browsers	low
3	The Discount code is not applied	https://www.screencast.com/	All devices and browsers	Normal
4	The favicon is not displayed	https://www.screencast.com/	MacOS, Android	Normal

5. Team

For checking all the functionality needed a team of 4 people.

Team table

#	Name	Position	Time spent (hours)
1	Anna Sidorova	Team lead	18
2	Denial Metson	QA Engineer	15,5
3	Julia Melnikova	QA Engineer	14
4	Sergio Klimenko	QA Engineer	16