

Bug reports for **PROJECT A**

General information	
Customer	<Project name>
Created by (Author)	
Preparation date	
Version	
Status	

Revision History					
Version	Description	Author	Date	Approved by	
				Author	Date

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First bug report example:

ID	Summary
R001	[iOS] The "Address can not be empty" error is shown on the map screen after selecting an address from google suggestions
#	Steps to reproduce
1	Launch the app
2	Sign up as a business owner
3	Tap the "Address" drop-down on the "Profile information" screen
4	Move the cursor to any street so google maps API will suggest the address
5	Tap the suggestion
6	Tap the green ">" button to submit
7	Pay attention to the map screen
Results	
Actual	The "Address can not be empty" error is shown on the map screen after selecting an address from google suggestions
Expected	Google suggestion is saved as the address to the "Address" field of the "Profile info" form after selecting an address from google suggestions
Additional information	
Video	https://screencast.com/t/example1
Build	2.2.0_RC3
Devices	Samsung Galaxy S9 // Android 9.0 iPhone 8 // iOS 11.2.1

Second bug report example:

ID	Summary
R002	[iOS] Earn free gold. Earn free gold pop-up closes after tapping between the "Like us" and the "Follow us" buttons in settings
#	Steps to reproduce
1	Run the game
2	Tap free gold button in the main menu
3	Tap the setting button (top left corner)
4	Tap between the "Like us" and the "Follow us" buttons in settings
5	Pay attention to the earn free gold pop-up
Results	
Actual	Earn free gold pop-up closes after tapping between the "Like us" and the "Follow us" buttons in settings
Expected	Earn free gold pop-up does not close after tapping between the "Like us" and the "Follow us" buttons in settings
Additional information	
Video	https://www.example.link/videowithreproduction
Build	0.6.0
Device	iPhone 11 // iOS 13.1.3

Third bug report example:

ID	Summary
R003	[Android] The "Click" event is fired twice on the "Click handling example" tab after tapping the news article
#	Preconditions
1	Charles proxy is installed on PC and mobile device is connected to the proxy
#	Steps to reproduce
1	Launch the app
2	Open the "Click handling example" tab
3	Tap any news article
4	Pay attention to the "Click" events in Charles proxy
Results	
Actual	The "Click" event is fired twice on the "Click handling example" tab after tapping the news article
Expected	The "Click" event is fired once on the "Click handling example" tab after tapping one news article
Additional information	
Video	https://screencast.com/t/example3
Build	2.2.0
Device	Pixel 3 XL // Android 10

Fourth bug report example:

ID	Summary
R004	[iOS] The app crashes on the main screen after double-tapping the "Explore" tab
#	Steps to reproduce
1	Launch the app
2	Log in
3	Tap the "X" button to skip the ad
4	Double-tap the "Explore" button
5	Pay attention to the result
Results	
Actual	The app crashes on the main screen after double-tapping the "Explore" tab
Expected	The app doesn't crash and is stable after double-tapping the "Explore" tab
Additional information	
Video	https://screencast.com/t/example4
Build	1.0.1 (9)
Device	iPhone 8 Plus // iOS 13.3

Fifth bug report example:

ID	Summary
R005	[iOS] An uninformative error is displayed on the profile editing screen after filling in the fields with invalid data
#	Steps to reproduce
1	Launch the app
2	Log in as a user
3	Go to the "Profile" screen
4	Tap the "Edit" link
5	Enter special characters and numbers to the "First name/Last name/Nickname" fields
6	Tap the "Update" button
7	Pay attention to the profile editing screen
Results	
Actual	An uninformative error is displayed on the profile editing screen after filling in the fields with invalid data
Expected	An informative error is displayed on the profile editing screen after filling in the fields with invalid data
Additional information	
Video	https://screencast.com/t/example5
Build	1.2.3 (4)
Device	iPhone XR // iOS 12.3.1

Sixth bug report example:

ID	Summary
R006	The color of the part of the "Cost" slider bar isn't changed to black on the "Learning design of digital assets" page after setting the slider to the second/third value
#	Steps to reproduce
1	Open the site https://example.com
2	Open the "Learning design of digital assets" page
3	Switch the "Cost" slider to the "Medium impact"/"High impact" value
4	Pay attention to the color of the slider bar
Results	
Actual	The color of the part of the "Cost" slider bar isn't changed to black on the "Learning design of digital assets" page after setting the slider to the second/third value
Expected	The color of the part of the "Cost" slider bar is changed from grey to black on the "Learning design of digital assets" page after setting the slider to the "Medium impact" or "High impact" values
Additional information	
Info	The issue is also reproduced for all sliders on the "Choosing an animation style" page
Video	https://screencast.com/t/example6
Browser	Microsoft Edge 81.0.416.68 // Windows 10

Seventh bug report example:

ID	Summary
R007	The frame of the close button is missed on the "That's not quite right!"/"Congratulations, that's correct!" popup
#	Steps to reproduce
1	Open the site https://example.com
2	Open the "What makes good copy?" page
3	Click the up arrow on the "What makes good copy?" popup
4	Select the "Write copy..." radio button
5	Click the "Submit" button
6	Pay attention to the close button
Results	
Actual	The frame of the close button is missed on the "That's not quite right!"/"Congratulations, that's correct!" popup
Expected	The close button is displayed with the white frame as the similar buttons on the website on the "That's not quite right!"/"Congratulations, that's correct!" popup
Additional information	
Video	https://screencast.com/t/example7
Browsers	Microsoft Edge 81.0.416.68 // Windows 10 Chrome 79.0 // Windows 10

Eighth bug report example:

ID	Summary
R008	[Android] The first article from the JSON is not present in the newsfeed on the "Endless feed" screen
#	Preconditions
1	Charles proxy is installed on PC and mobile device is connected to the proxy
#	Steps to reproduce
1	Launch the app
2	Go to the "Endless feed" screen
3	Scroll down on the screen to skip static content and trigger loading of the newsfeed
4	Pay attention to the first article title in the newsfeed
5	Go to the "Charles" proxy and check the first article in received JSON
6	Compare titles
7	Observe the result
Results	
Actual	The first article from the JSON is not present in the newsfeed on the "Endless feed" screen
Expected	The first article from the JSON is present in the newsfeed on the "Endless feed" screen
Additional information	
Video	https://screencast.com/t/example8
Build	2.3.9
Devices	Nexus 5 // Android 6.0 Samsung Galaxy S8 // Android 8.0 Pixel 3 XL // Android 10

Ninth bug report example:

ID	Summary
R009	[Android] Push notification is not received on the device after sending with the "Description" field containing more than 250 characters
#	Steps to reproduce
1	Launch the app and wait some time for push service to register device
2	Send push notification with the "Description" field containing more than ~250 characters
3	Observe the result
Results	
Actual	Push notification is not received on the device after sending with the "Description" field containing more than 250 characters
Expected	Push notification with excessive characters shortened with “...” symbol is received on the device after sending with the "Description" field containing more than 250 characters
Additional information	
Video	https://screencast.com/t/example9
Build	1.3.9
Device	Huawei P20 // Android 8.1

Tenth bug report example:

ID	Summary
R010	The info icon tooltip isn't overlapped by the expanded "Elements of a Script" panel on the "Elements of a Script" page
#	Steps to reproduce
1	Open the site https://example.com
2	Open the "Elements of a Script" page
3	Click the up arrow on the "Elements of a Script" popup
4	Click the first ("Format") icon
5	Click the down arrow on the top of the page
6	Pay attention to the "Format" icon tooltip
Results	
Actual	The "Format"/"Scene"/"Character"/"Sound" info icon tooltip isn't overlapped by the expanded "Elements of a Script" panel on the "Elements of a Script" page
Expected	The "Format"/"Scene"/"Character"/"Sound" info icon tooltip is overlapped by the expanded "Elements of a Script" panel on the "Elements of a Script" page
Additional information	
Video	https://screencast.com/t/example10
Browsers	Microsoft Edge 81.0.416.68 // Windows 10 Chrome 81.0 // Windows 10 Safari 13.1 // macOS Catalina 10.15.4