



## Case Study

# Elevating Quality and Performance for **SAAS Workspace Migration Platform**



## Overview

Client's platform's main feature is to empower users to seamlessly migrate mailboxes, files, drives, groups, and conversations across various workspaces using the leading cloud solutions available today.

The scope of migration extends to platforms such as **Office365, Google, Dropbox, Zimbra, Slack, Teams, Microsoft Intune**, and more, ensuring a comprehensive migration experience.





## Implementation Journey



To align all QA processes with the client's goals, we adopted a bunch of collaboration tools, including Skype, Google Chat, Jira, and Azure DevOps. They enable seamless engagement in active discussions with the development teams for each sprint to **establish clear QA priorities, fostering communication between developers and our dedicated QA engineers.**

We also **provided clients with comprehensive test documentation, technical guides, and informative brochures**, simplifying the intricate configuration required for various workspace migrations.

This enhancement of documentation and clarity of processes **positively impacted the onboarding of new team members and the speed of scaling the company.**

## Main Focus During Implementation

- Crafting a structured test plan for comprehensive QA
- Coordinating software and hardware by identifying interdependencies and detailing their functions in the test documentation.
- Leveraging UX testing to guide device prioritization and shape the product based on real-world experiences.
- Onboarding new team members, optimizing development workflows, and integrating testing processes from the project's inception.



## Tangible Results For The Client

- Accelerated delivery of new features with enhanced quality
- Significant reduction in customer complaints
- Improved platform performance
- High-quality test documentation and comprehensive guides for users
- Effective regression testing targeting key functionalities
- Structured notes outlining changes implemented during each sprint.
- In-depth analysis of feature specifications, preventing gaps in the development process.
- Enhanced communication and understanding of teams' areas of responsibility.



# Tools & Test Types



## Types:

- Regression Testing
- Functional Testing
- Exploratory Testing
- Smoke Testing
- Sanity Testing
- UI/UX Testing
- API Testing
- Cross-Platform Testing



## Tools:

- Azure DevOps
- SQL Server Management Studio (SSMS)
- Kaseya
- Azure Test Plans
- Confluence
- Postman
- PowerShell
- DevTools
- Fiddler



Our success with the SAAS Workspace Migration Platform demonstrates how we turn challenges into victories through top-notch QA and significant improvements to the processes.



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**as your commitment  
partner to excellence and  
tangible results!**

